



How do I access my N:/ drive from off-campus using a Mac?

Adam Smeets - 2018-02-17 - 0 Comments - in File Sharing

If you have internet access from off campus, it is possible to access a file that is in your DU network (N:) drive. Please note that these directions are for Mac users. Also, this works best when you download the files you need to your local computer and then upload them once changes are complete.

1. From your Mac's desktop, go to the Finder toolbar and select "Go"
2. At the bottom of the drop down menu that appears, select "Connect to Server..."
3. In the "Connect to Server" windows, enter the appropriate address of the server (see below) then click "Connect"
 - Student server address = <http://fileservnew.dom.edu/students/yourusername>
 - Faculty server address = <http://fileservnew.dom.edu/faculty/yourusername>
 - Staff server address = <http://fileserv.dom.edu/admin/yourusername>
4. After the "System Authentication" window appears, enter the domain information ("DOM"), your username and your password then click "OK".
 - You may receive an error message "The username or password may be invalid. Try again". This is a known bug:
 - Click "Ok" and you will be returned to the previous "System Authentication" window.
 - Simply click "OK" again at the "System Authentication" after which your connection should complete successfully. If the error message continues, make sure that you have entered your username and password correctly, then repeat the above.
5. The network drive will appear immediately and its contents will appear a few seconds afterward, depending on the speed of your network connection.
6. When you are finished, be sure to save and close your documents before disconnecting from the network drive.